

July 26, 2006

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Re: Letter of Recommendation - Haury's Lake City Collision

To Whom it May Concern:

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In May 2006 my 1996 Mercedes-Benz C220 was damaged in a rear-end accident. My local Mercedes-Benz mechanic referred me to an auto body shop in the Seattle area. The technician inspected my car, provided a written bid for the repair and sent me on my way to deal with the insurance company. Thankfully, a friend referred me to Haury's Lake City Collision and encouraged me to get a second opinion.

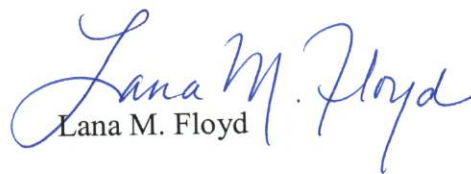
The President of Haury's, Jeff Butler, agreed to meet with me and inspect the damage to my car. Mr. Butler spent time surveying the damage, discussing repair options and answering my questions. He even took the time to show me the machinery that would be used to make the repairs. In addition, Mr. Butler answered countless questions about dealing with the insurance adjusters. Because of the service Haury's provided, I was able to reach a mutually acceptable settlement with the insurance company and get my car restored to its pre-accident condition at no cost to me.

Haury's kept me informed as to the status of the repair process and my car was available for pick up a week sooner than anticipated. When I picked up my car, Mr. Butler again took time to look at the repairs with me to make sure I was completely satisfied with the work product and answer any remaining questions I had.

Service and quality are very important to me, so I have Mercedes-Benz perform all of my vehicle maintenance and repairs. When Mercedes-Benz endorses a particular body shop, I expect that the shop will provide the same quality service and product that Mercedes-Benz does. Unfortunately, the shop referred by Mercedes-Benz did not meet my expectations. Haury's exceeded my expectations. I unequivocally recommend Haury's for the exceptional service and workmanship they provide.

Sincerely,

ELLIS, LI & MCKINSTRY PLLC


Lana M. Floyd